

KEEPING WELL AT THE SOCIAL HOUSE

Putting health and wellbeing first, Coronavirus (COVID-19)

Here at The Social House we like to think of everyone as part of our family - our guests that come by, our partners, our suppliers and all our 'marafikis'. And whilst we like to have fun, we do take seriously the health and wellbeing of our family.

We have put in place measures to keep everyone safe with the utmost peace of mind (guided by the World Health Organization) with the ongoing Coronavirus (COVID-19). When you drop in you'll find:

- All our guests and Marafikis coming into the House go through temperature checks by the use of a non-contact temperature gun. Anyone with temperature levels above 37.5°C will be denied entry into the House.
- All guests will be expected to wear masks while coming into the House.
- We have placed sanitization stations in all entry points and all restaurants including main gate, staff gate, washrooms, events spaces and all offices.
- All high touch surfaces, including tables, chairs, terraces, bar, service counters, trolleys, phones, keyboards, door knobs, lifts are disinfected frequently by our Marafiki wearing rubber gloves. All floors are washed with disinfectant, soap and water frequently throughout the day
- All tables, chairs, service counters are wiped and disinfected constantly through the day.
- Useable tables / seating plans are 10 m apart. Maximum 4 persons per table and tables are at least 3 m apart. Back of one chair to neighboring chair is a minimum 2 m apart. Clients facing each other are minimum 1 m apart.
- Plate service throughout. No buffet and salads will be served at the restaurants. Alcohol will only be served with food.
- All Marafikis are provided with facemasks and worn at all times
- Our kitchen and service Marafiki wear one time use rubber gloves and masks at all times. The service Marafiki carry damp disinfected service cloths at all times for wiping laminated menus after every use.
- Our Kitchen staff are operating with minimum distance of 1.5m between themselves
- We have limited numbers of Marafiki on duty to ensure social distancing is observed throughout
- Bedrooms ones used will only be reused after 14 days to give enough time for disinfection
- Housekeeping staff will not service bedrooms whilst guests are in them

In addition, our housekeeping team is taking the extra precaution of wiping down all surfaces including handles and lifts with alcoholic sanitizers throughout the day.

And if you're wondering we are indeed open, our R&B (restaurants and bar) are very much open whilst keeping your safety in mind. We've added in new measures for food handling and are maintaining increased table spacing.

Here, at the House we're a place of comfort and not uncertainty. If you need some TLC and assurance, we've got it in abundance and with a smile. And just so you know, we won't be sharing hugs instead you'll be welcomed with a grand "*Wakanda handshake*".

Signed by:
Head of House